

Parish Fault Report : Kings Hill, Tonbridge and Malling

Enquiry Number : 522539

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : LED Project
Site : VICTORIA DRIVE
Location : Outside No 5
Service : Street Lighting
Recorded Date : 01-Sep-2020 **Last Logged Date :** 03-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 522639

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Road Damaged By 3rd Party
Site : LANCER DRIVE
Location : As road not only bends round but also narrows outside 4 Lancer Drive.
Service : Road/Carriageway
Recorded Date : 02-Sep-2020 **Last Logged Date :** 08-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 523579

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : REDWELL GROVE
Location : Two blocked drains outside No.19 Redwell Grove ME19 4BU. One created a small pool of water during recent heavy rain.
Service : Drainage and Flooding
Recorded Date : 07-Sep-2020 **Last Logged Date :** 24-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 523583

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Dip/Depression
Site : REDWELL GROVE
Location : Pavement outside 19 Redwell Grove. ME19 4BU.
Service : Road/Carriageway
Recorded Date : 07-Sep-2020 **Last Logged Date :** 09-Sep-2020
Response Date : 07-Oct-2020 **Completion Target :** 06-Oct-2020

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Enquiry Number : 523585

Outstanding : N

Enquiry Status : Work has been planned as part of our schedule and will be undertaken shortly

Customer Type : Member of Public

Subject : Mud On Road

Site : REDWELL GROVE

Location : Large area of weeds and grass growing in the road by dropped kerb.

Service : Road/Carriageway

Recorded Date : 07-Sep-2020

Last Logged Date : 10-Sep-2020

Response Date : 07-Oct-2020

Completion Target :

Enquiry Number : 523703

Outstanding : N

Enquiry Status : Enquiry resolved

Customer Type : Member of Public

Subject : Damaged

Site : DISCOVERY DRIVE

Location : Pedestrian pathway outside 103 Discovery Drive is dangerously uneven and broken The paving blocks are protruding making passage difficult for pedestrians and cyclists

Service : Footpaths/Pavements

Recorded Date : 08-Sep-2020

Last Logged Date : 10-Sep-2020

Response Date :

Completion Target :

Enquiry Number : 523913

Outstanding : N

Enquiry Status : Enquiry resolved

Customer Type : Member of Public

Subject : Not Working

Site : LAPINS LANE

Location : Street light in front of 18 Lapins Lane not working.

Service : Street Lighting

Recorded Date : 09-Sep-2020

Last Logged Date : 21-Sep-2020

Response Date :

Completion Target :

Enquiry Number : 523914

Outstanding : N

Enquiry Status : Enquiry resolved

Customer Type : Member of Public

Subject : Not Working

Site : LAPINS LANE

Location : Street light in front of 18 Lapins Lane not working.

Service : Street Lighting

Recorded Date : 09-Sep-2020

Last Logged Date : 21-Sep-2020

Response Date :

Completion Target :

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Enquiry Number : 524101

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : DISCOVERY DRIVE
Location : Good morning We have a loose manhole outside our house that makes a very loud noise keeps us awake due to vehicles running over it. It is in the middle of the road which means that vehicles from both directions are capable of running over it.
Service : Road/Carriageway
Recorded Date : 10-Sep-2020 **Last Logged Date :** 21-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 524102

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : DISCOVERY DRIVE
Location : Street light outside our house
Service : Street Lighting
Recorded Date : 10-Sep-2020 **Last Logged Date :** 24-Sep-2020
Response Date : **Completion Target :** 15-Oct-2020

Enquiry Number : 524446

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : MITCHELL ROAD
Location : On pavement outside number 24 Mitchell Road adjacent to dropped driveway curb
Service : Section 81
Recorded Date : 11-Sep-2020 **Last Logged Date :** 21-Sep-2020
Response Date : 14-Oct-2020 **Completion Target :**

Enquiry Number : 524337

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Not Working
Site : WINDSOR ROAD
Location : Outside 14 Windsor Road front door, on public pavement
Service : Street Lighting
Recorded Date : 11-Sep-2020 **Last Logged Date :** 14-Sep-2020
Response Date : **Completion Target :** 22-Sep-2020

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Enquiry Number : 524349

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Shade Request
Site : CLARENCE WAY
Location : The street light is in close proximity to the bedroom window on my property. A significant proportion of the light radiates into the bedroom window. This is problematic on hot nights when it is desirable to leave the shutters and curtains partly open
Service : Street Lighting
Recorded Date : 11-Sep-2020 **Last Logged Date :** 14-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 524708

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : REGENT WAY
Location : its in path way pavements between 37 and 39 regent way , kings hill
Service : Footpaths/Pavements
Recorded Date : 14-Sep-2020 **Last Logged Date :** 16-Sep-2020
Response Date : 14-Oct-2020 **Completion Target :** 12-Oct-2020

Enquiry Number : 524847

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : WOODFORD GROVE
Location : Outside bedroom kitchen window
Service : Street Lighting
Recorded Date : 15-Sep-2020 **Last Logged Date :** 15-Sep-2020
Response Date : **Completion Target :** 26-Sep-2020

Enquiry Number : 11811764

Outstanding : N **Enquiry Status :** Vehicle Crossing Application Approved
Customer Type : Member of Public
Subject : Application - New Residents
Site : BAXTER WAY
Location : 25 Baxter Way Kings Hill West Malling ME19 4DE
Service : Vehicle Crossing
Recorded Date : 15-Sep-2020 **Last Logged Date :** 24-Sep-2020
Response Date : 24-Sep-2021 **Completion Target :**

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Enquiry Number : 525339

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : PIPPIN WAY
Location : opp 74 and opp junction with perergrine
Service : Street Lighting
Recorded Date : 17-Sep-2020 **Last Logged Date :** 18-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 525417

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : WINDSOR ROAD
Location : I requested a shield which had been installed but it does not shield our property No 3 Windsor Road front upstairs bed room window
Service : Street Lighting
Recorded Date : 17-Sep-2020 **Last Logged Date :** 18-Sep-2020
Response Date : **Completion Target :** 22-Sep-2020

Enquiry Number : 525528

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Continually On
Site : VICTORIA DRIVE
Location : Streetlights are on continually in this street.
Service : Street Lighting
Recorded Date : 18-Sep-2020 **Last Logged Date :** 21-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 526032

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Damaged
Site : LAMBOURNE DRIVE
Location : in front of number 2 Lambourne Drive
Service : Footpaths/Pavements
Recorded Date : 21-Sep-2020 **Last Logged Date :** 23-Sep-2020
Response Date : 19-Oct-2020 **Completion Target :** 21-Oct-2020

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Enquiry Number : 526030

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : LAMBOURNE DRIVE
Location : Street lighting outside no.2 and outside no.4 Lambourne Drive
Service : Street Lighting
Recorded Date : 21-Sep-2020 **Last Logged Date :** 22-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 526329

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : FORTUNE WAY
Location : Outside number 11
Service : Drainage and Flooding
Recorded Date : 23-Sep-2020 **Last Logged Date :** 24-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 526384

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Maintenance query
Site : ROUGEMONT
Location : Rougemont, Kings Hill, ME19 4QD. We were told there would be weed control carried out in September and we have seen this in operation within Kings Hill, however, yet again the whole of Rougemont has been missed. Please ensure this is carried out.
Service : Weeds
Recorded Date : 23-Sep-2020 **Last Logged Date :** 25-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 526558

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : New Connection Enquiry
Site : PIPPIN WAY
Location : 78, Pippin Way, Kings Hill, West Malling, ME19 4FQ
Service : Street Lighting
Recorded Date : 24-Sep-2020 **Last Logged Date :** 25-Sep-2020
Response Date : **Completion Target :**

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Enquiry Number : 526749

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : ALTON AVENUE
Location : Various uneven/sunken paving bricks pavement near to street light and front of 10 Alton Ave
Service : Footpaths/Pavements

Recorded Date : 25-Sep-2020 **Last Logged Date :** 29-Sep-2020
Response Date : 23-Oct-2020 **Completion Target :** 27-Oct-2020

Enquiry Number : 526873

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Road Surface Cracked
Site : ALFA CLOSE
Location : A number of block pathing slabs loose and moving across the whole road making it very unsafe under foot
Service : Road/Carriageway

Recorded Date : 25-Sep-2020 **Last Logged Date :** 29-Sep-2020
Response Date : 26-Oct-2020 **Completion Target :** 27-Oct-2020

Enquiry Number : 526821

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Maintenance query
Site : ATLAS CLOSE
Location : At the rear of 6 Atlas Close - Actually within The Discovery Schools grounds
Service : Trees

Recorded Date : 25-Sep-2020 **Last Logged Date :** 25-Sep-2020
Response Date : **Completion Target :**

Enquiry Number : 526822

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Maintenance query
Site : ATLAS CLOSE
Location : At the rear of 6 Atlas Close - Actually within The Discovery Schools grounds
Service : Trees

Recorded Date : 25-Sep-2020 **Last Logged Date :** 25-Sep-2020
Response Date : 23-Oct-2020 **Completion Target :** 23-Oct-2020

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Enquiry Number : 527308

Outstanding : Y
Customer Type : Member of Public
Subject : Illuminated- not working/damge
Site : TOWER VIEW
Location : Broken bollard
Service : Bollards

Recorded Date : 29-Sep-2020
Response Date :

Enquiry Status : Enquiry under investigation
Last Logged Date : 29-Sep-2020
Completion Target : 27-Oct-2020
