

Parish Fault Report : Kings Hill, Tonbridge and Malling

Enquiry Number : 512580

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Non Illuminated Damaged
Site : LAPINS LANE
Location : o/s 96 Lapins Lane, Kingshill, ME19 4LE
Service : Bollards
Recorded Date : 02-Jul-2020 **Last Logged Date :** 13-Aug-2020
Response Date : 31-Aug-2020 **Completion Target :** 27-Oct-2020

Enquiry Number : 45612777

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type :
Subject : Weekly Inspection
Site : LANCER DRIVE
Location : The resident at no. 11 has reported a trip hazard in that a parcel force van has driven into a post which has knocked it down and lifted the pavement
Service : Client Site Patrol
Recorded Date : 01-Jul-2020 **Last Logged Date :** 22-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 518834

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Mud/Material to Clear
Site : CYCLE TRACK FROM ASHTON WAY TO LONDON RO
Location : Cycle route CYCLE TRACK FROM ASHTON WAY TO LONDON ROAD, TONBRIDGE AND MALLING LOCAL ROUTE 1. Broken glass across path - various points along route between roundabout and traffic lights by West Malling station, but particularly concentrated where mark
Service : Cycleway
Recorded Date : 13-Aug-2020 **Last Logged Date :** 14-Aug-2020
Response Date : **Completion Target :**

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Enquiry Number : 513125

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : PIPPIN WAY
Location : On Pippin Way junction w/ Saxon Close nearest to the green.
Service : Drainage and Flooding
Recorded Date : 06-Jul-2020 **Last Logged Date :** 07-Aug-2020
Response Date : **Completion Target :**

Enquiry Number : 516529

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : STIRLING ROAD
Location : Stirling Road, Anson Avenue and Mitchell Road
Service : Drainage and Flooding
Recorded Date : 28-Jul-2020 **Last Logged Date :** 31-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 516544

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : WINSTON AVENUE
Location : In front of number 2
Service : Drainage and Flooding
Recorded Date : 28-Jul-2020 **Last Logged Date :** 29-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 518705

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : DURELLO AVENUE
Location : to the side of number 14
Service : Drainage and Flooding
Recorded Date : 12-Aug-2020 **Last Logged Date :** 14-Aug-2020
Response Date : 12-Nov-2020 **Completion Target :** 26-Aug-2020

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Enquiry Number : 513744

Outstanding : N **Enquiry Status :** Does not meet intervention criteria
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : STURMER COURT
Location : Large hole emerging in front of allocated parking space. Area often walked across by dog walkers and elderly residents, creating a large trip/injury hazard. It's not clear if the hole is a drain soround that has eroded away or something else but ther
Service : Footpaths/Pavements
Recorded Date : 09-Jul-2020 **Last Logged Date :** 16-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 513747

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : STURMER COURT
Location : Large hole emerging in front of allocated parking space. Area often walked across by dog walkers and elderly residents, creating a large trip/injury hazard. It's not clear if the hole is a drain soround that has eroded away or something else but ther
Service : Footpaths/Pavements
Recorded Date : 09-Jul-2020 **Last Logged Date :** 10-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 514951

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : EDEN WAY
Location : On the pavement in front of the house. The paving appears to be sinking/dipping. This is concerning as there are 2 drains in front of it an I am aware of previous sink holes developing on Kings Hill. No cars park on the pavement here so is sinking
Service : Footpaths/Pavements
Recorded Date : 18-Jul-2020 **Last Logged Date :** 20-Jul-2020
Response Date : **Completion Target :**

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Enquiry Number : 514954

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : EDEN WAY
Location : On the pavement in front of the house. The paving appears to be sinking/dipping. This is concerning as there are 2 drains in front of it an I am aware of previous sink holes developing on Kings Hill. No cars park on the pavement here so is sinking
Service : Footpaths/Pavements
Recorded Date : 18-Jul-2020 **Last Logged Date :** 20-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 514955

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : EDEN WAY
Location : On the pavement in front of the house. The paving appears to be sinking/dipping. This is concerning as there are 2 drains in front of it an I am aware of previous sink holes developing on Kings Hill. No cars park on the pavement here so is sinking
Service : Footpaths/Pavements
Recorded Date : 18-Jul-2020 **Last Logged Date :** 03-Aug-2020
Response Date : **Completion Target :**

Enquiry Number : 519154

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Maintenance query
Site : CRABTREE CLOSE
Location : Crabtree close
Service : Grass
Recorded Date : 14-Aug-2020 **Last Logged Date :** 20-Aug-2020
Response Date : **Completion Target :** 11-Sep-2020

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Enquiry Number : 513154

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Obstruction to cway/ fway
Site : SAXON CLOSE
Location : Overgrown hedges onto the pavement along Saxon Close. Have to walk in the road with my child's buggy!! Plotted to the side of 46
Service : Hedge
Recorded Date : 06-Jul-2020 **Last Logged Date :** 30-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 514510

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Obstruction to cway/ fway
Site : VICTORIA DRIVE
Location : Overgrown bushes and they also park a car on the path so you have to walk in the road. If bushes were cut back it would be possible to use the pavement-plotted outside 37
Service : Hedge
Recorded Date : 15-Jul-2020 **Last Logged Date :** 19-Aug-2020
Response Date : 22-Aug-2020 **Completion Target :**

Enquiry Number : 516192

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Maintenance query
Site : MELROSE AVENUE
Location : overgrown hedges along entire road overhanging trees. This road has been adopted by TBMC/Highways england? but no maintenance has been carried out for years.
Service : Hedge
Recorded Date : 27-Jul-2020 **Last Logged Date :** 06-Aug-2020
Response Date : **Completion Target :**

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Enquiry Number : 517756

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : PIPPIN WAY
Location : middle of road outside 48 Pippin way unable to sleep during the day due to excessive banging every time a car huts pot hole, Key worker who needs sleep as works nights.
Service : Potholes
Recorded Date : 05-Aug-2020 **Last Logged Date :** 07-Aug-2020
Response Date : **Completion Target :**

Enquiry Number : 515471

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : PIPPIN WAY
Location : Middle of road outside 48 Pippin way
Service : Road/Carriageway
Recorded Date : 21-Jul-2020 **Last Logged Date :** 07-Aug-2020
Response Date : **Completion Target :**

Enquiry Number : 512929

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Temp Signs Need Collecting
Site : DISCOVERY DRIVE
Location : Diversion sign at the pedestrian entrance to Rougemont
Service : Roadworks
Recorded Date : 05-Jul-2020 **Last Logged Date :** 08-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 516524

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : MELROSE AVENUE
Location : Discovery Drive end of Melrose on the crossing
Service : Section 81
Recorded Date : 28-Jul-2020 **Last Logged Date :** 31-Jul-2020
Response Date : **Completion Target :**

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Enquiry Number : 519598

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : MILTON LANE
Location : At the side of this property on the footpath there is a services chamber in the footpath which has been damaged and has collapsed on one side. The chamber is exposed on one side and the blocks are falling into the hole-plotted by 47
Service : Section 81
Recorded Date : 17-Aug-2020 **Last Logged Date :** 18-Aug-2020
Response Date : **Completion Target :**

Enquiry Number : 520275

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : WINSTON AVENUE
Location : On the junction of Winston Avenue and Tower View, Kingshill, West Malling
Service : Section 81
Recorded Date : 19-Aug-2020 **Last Logged Date :** 20-Aug-2020
Response Date : 23-Sep-2020 **Completion Target :**

Enquiry Number : 513663

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Not Working
Site : ANISA CLOSE
Location : When the street lights were updated to LED there was a light missed outside number 15 Anisa Close. The lights closest to this light have a reduced light as it's on a junction it is dangerous for pedestrians and vehicles also security issues I have ha
Service : Street Lighting
Recorded Date : 09-Jul-2020 **Last Logged Date :** 30-Jul-2020
Response Date : **Completion Target :**

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Enquiry Number : 517646

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : WOODFORD GROVE
Location : The fault is with the actual shade recently fitted to the lamp.
Service : Street Lighting
Recorded Date : 05-Aug-2020 **Last Logged Date :** 05-Aug-2020
Response Date : **Completion Target :** 17-Aug-2020

Enquiry Number : 517887

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : FORTUNE WAY
Location : JFCS010 17 fortune way. Please may I request a lamp shade
Service : Street Lighting
Recorded Date : 06-Aug-2020 **Last Logged Date :** 12-Aug-2020
Response Date : **Completion Target :** 18-Aug-2020

Enquiry Number : 518709

Outstanding : Y **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Shade Request
Site : PIPPIN WAY
Location : Streetlight o/s 91 glaring JPD001.
Service : Street Lighting
Recorded Date : 12-Aug-2020 **Last Logged Date :** 14-Aug-2020
Response Date : **Completion Target :** 14-Aug-2020

Enquiry Number : 518821

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : DISCOVERY DRIVE
Location : I have requested a shade to be put on the streetlight directly outside my house.at 183 Discovery Drive Kings Hill West Malling ME194GS.This has been done, however, it is an incorrectly fitted one,and has made no difference at all as the light
Service : Street Lighting
Recorded Date : 13-Aug-2020 **Last Logged Date :** 13-Aug-2020
Response Date : **Completion Target :** 14-Aug-2020

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Enquiry Number : 520188

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Shade Request
Site : SHOESMITH LANE
Location : When it was changed to LED, the shade was removed. The light is now disruptive at bed time
Service : Street Lighting
Recorded Date : 19-Aug-2020 **Last Logged Date :** 19-Aug-2020
Response Date : **Completion Target :** 16-Sep-2020

Enquiry Number : 512426

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Maintenance query
Site : ANSON AVENUE
Location : Entrance to Anson Ave., left side serious outgrowth over pavement of coppiced trees, brambles and other vegetation.
Service : Trees
Recorded Date : 01-Jul-2020 **Last Logged Date :** 02-Jul-2020
Response Date : **Completion Target :**

Enquiry Number : 512427

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Maintenance query
Site : ANSON AVENUE
Location : Length of bushes around coppiced area are overgrown into the footpath causing a health and safety issue. Brambles have scratched my son on his bike. Pushchairs and wheelchairs will struggle to get past safely. Your assistance cutting back this hazard
Service : Trees
Recorded Date : 01-Jul-2020 **Last Logged Date :** 02-Jul-2020
Response Date : **Completion Target :**
