

Parish Fault Report : Kings Hill, Tonbridge and Malling

Enquiry Number : 557155

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : TOWER VIEW
Location : mainhole drain is loose (bottom of tower view, round about near bovarde ave - every car that goes over it we can hear from inside our house - it starts at 4.30am when people leave their houses - this is driving me mad and i cannot sleep - it is only
Service : Section 81
Recorded Date : 24-Feb-2021 **Last Logged Date :** 25-Feb-2021
Response Date : 24-Mar-2021 **Completion Target :**

Enquiry Number : 557555

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Tree planting request
Site : KENDALL AVENUE
Location : Respectfully submitted for the request to plant a new tree outside 13/15 Kendall Avenue, Kings Hill ME19 4BF The existing tree was removed around 3 weeks ago and now this grass area vehicles are beginning to park and cause damage to the verge
Service : Trees
Recorded Date : 25-Feb-2021 **Last Logged Date :** 23-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 557553

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Tree planting request
Site : KENDALL AVENUE
Location : Evening, Re. The tree (that used to be) outside 15/13 Kendall Avenue, Kings Hill ME19 4BF The existing was removed around 3 weeks ago, this is a request respectfully submitted for a new tree to be planted in its existing place to match the rest of
Service : Trees
Recorded Date : 25-Feb-2021 **Last Logged Date :** 23-Mar-2021
Response Date : 30-Apr-2021 **Completion Target :**

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Enquiry Number : 558838

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Multiple Potholes
Site : MALLING ROAD
Location : KCC has spent a large sum of money resurfacing the A228 between Kings Hill and the junction with the A26 at Merriworth. As a retired highway engineer I am appalled at the quality of workmanship with regard to the raising of the gully frames and manho
Service : Potholes
Recorded Date : 03-Mar-2021 **Last Logged Date :** 09-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 559108

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Dayburner
Site : ALTON AVENUE
Location : Street light JACD 004 daylight burning for last week at least.
Service : Street Lighting
Recorded Date : 04-Mar-2021 **Last Logged Date :** 08-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 559463

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : CRABTREE CLOSE
Location : Called to advised that the inspection cover just outside of the property which is 3ft x 5ft has collapsed. Caller advised the inspection cover is directly outside of the callers property. Caller stated he first noticed the issue this morning. Caller a
Service : Road/Carriageway
Recorded Date : 06-Mar-2021 **Last Logged Date :** 08-Mar-2021
Response Date : **Completion Target :**

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Enquiry Number : 559828

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Damaged By Third Party
Site : DISCOVERY DRIVE
Location : On footpath outside house no.183 on discovery drive
Service : Footpaths/Pavements
Recorded Date : 08-Mar-2021 **Last Logged Date :** 17-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 559759

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : TOWNSEND SQUARE
Location : The street light opposite 13 Townsend Square is not working (does not light up). Also tree foliage needs to be removed as it blocks the light at night.
Service : Street Lighting
Recorded Date : 08-Mar-2021 **Last Logged Date :** 17-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 560648

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Mud/Material to Clear
Site : RICHMOND AVENUE
Location : On pathway. Plant pots have been stored. Unsure whether land belongs to Council?
Service : Footpaths/Pavements
Recorded Date : 11-Mar-2021 **Last Logged Date :** 18-Mar-2021
Response Date : 30-Apr-2021 **Completion Target :**

Enquiry Number : 561210

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Multiple Potholes
Site : DISCOVERY DRIVE
Location : Kerbside and middle of the road - plotted os no.91
Service : Potholes
Recorded Date : 15-Mar-2021 **Last Logged Date :** 17-Mar-2021
Response Date : 12-Apr-2021 **Completion Target :** 14-Apr-2021

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Enquiry Number : 561634

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : TOWER VIEW
Location : Tower View West Malling, ME19 4SR - on RAB with Boverde Avenue
Service : Section 81
Recorded Date : 16-Mar-2021 **Last Logged Date :** 18-Mar-2021
Response Date : 14-Apr-2021 **Completion Target :**

Enquiry Number : 562523

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : LAVENDERS ROAD
Location : large tree branch and a few medium sized branches have fallen on Lavenders road in between the junction of Ashton Way and Broadwater road, closer to the junction Broadwater road
Service : Emergency Response
Recorded Date : 19-Mar-2021 **Last Logged Date :** 19-Mar-2021
Response Date : **Completion Target :**

Enquiry Number : 15820030

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Utility Responsibility
Site : BOVARDE AVENUE
Location : Junction Boverde Avenue / Tower View
Service : Section 81
Recorded Date : 19-Mar-2021 **Last Logged Date :** 22-Mar-2021
Response Date : 19-Apr-2021 **Completion Target :**

Enquiry Number : 562383

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Shade Request
Site : HOLLY WAY
Location : This street light floods my daughters bedroom with light, the living room to our house also. Please could a cover be fitted.
Service : Street Lighting
Recorded Date : 19-Mar-2021 **Last Logged Date :** 22-Mar-2021
Response Date : **Completion Target :** 16-Apr-2021

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Enquiry Number : 562707

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Utility Responsibility
Site : TOWER VIEW
Location : Middle of east bound side manhole cover loose and edge breaking very noisy
Service : Section 81
Recorded Date : 20-Mar-2021 **Last Logged Date :** 22-Mar-2021
Response Date : 19-Apr-2021 **Completion Target :**

Enquiry Number : 563400

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : DISCOVERY DRIVE
Location : Problem with manholes sunken and very noisy - plotted between Melrose Avenue & Winston Avenue
Service : Road/Carriageway
Recorded Date : 23-Mar-2021 **Last Logged Date :** 26-Mar-2021
Response Date : 21-Apr-2021 **Completion Target :** 14-Apr-2021

Enquiry Number : 563191

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Soft Verge Damaged
Site : STIRLING ROAD
Location : This week dustmen have driven over the grass area in Stirling Rd (first left after turning into Stirling and around the next bend) can you get someone to look at this damage please
Service : Verge
Recorded Date : 23-Mar-2021 **Last Logged Date :** 23-Mar-2021
Response Date : 20-Apr-2021 **Completion Target :** 20-Apr-2021
