



# Parish Fault Report : Kings Hill, Tonbridge and Malling

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**Enquiry Number :** 507788

**Outstanding :** N **Enquiry Status :** Enquiry resolved  
**Customer Type :** Member of Public  
**Subject :** Shade Request  
**Site :** RUBY WALK  
**Location :** You will see from the original attached email that a shield was fitted some while ago and worked well. In the storms earlier this year the shield fell off so I reported this and it was passed on as Martyn Longhurst no longer worked for the LED team.  
**Service :** Street Lighting  
**Recorded Date :** 01-Jun-2020 **Last Logged Date :** 09-Jun-2020  
**Response Date :** **Completion Target :**

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**Enquiry Number :** 508016

**Outstanding :** Y **Enquiry Status :** Enquiry under investigation  
**Customer Type :** Member of Public  
**Subject :** Obstruction to cway/ fway  
**Site :** MALLING ROAD  
**Location :** On Malling Road between the Gibson Drive roundabout and the King Hill Roundabout  
**Service :** Hedge  
**Recorded Date :** 02-Jun-2020 **Last Logged Date :** 11-Jun-2020  
**Response Date :** **Completion Target :** 30-Jun-2020

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**Enquiry Number :** 508045

**Outstanding :** Y **Enquiry Status :** Enquiry under investigation  
**Customer Type :** Member of Public  
**Subject :** Damaged  
**Site :** MCARTHUR DRIVE  
**Location :** 6 to 9 mcarthur drive  
**Service :** Footpaths/Pavements  
**Recorded Date :** 03-Jun-2020 **Last Logged Date :** 03-Jun-2020  
**Response Date :** **Completion Target :** 01-Jul-2020

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**Enquiry Number :** 11004665

**Outstanding :** N **Enquiry Status :** Enquiry attended - more work required  
**Customer Type :**  
**Subject :** Potential damage to the hway  
**Site :** ALEXANDER GROVE  
**Location :** opp No 43  
**Service :** Trees  
**Recorded Date :** 04-Jun-2020 **Last Logged Date :** 12-Jun-2020  
**Response Date :** **Completion Target :**

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# Parish Fault Report : Kings Hill, Tonbridge and Malling

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**Enquiry Number :** 508355

**Outstanding :** Y **Enquiry Status :** Enquiry under investigation  
**Customer Type :** Member of Public  
**Subject :** Road Damaged By 3rd Party  
**Site :** WORCESTER AVENUE  
**Location :** Damage to Brick roundabout opposite 18 Worcester Avenue  
**Service :** Road/Carriageway  
**Recorded Date :** 05-Jun-2020 **Last Logged Date :** 22-Jun-2020  
**Response Date :** **Completion Target :** 03-Jul-2020

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**Enquiry Number :** 508708

**Outstanding :** Y **Enquiry Status :** Enquiry attended - more work required  
**Customer Type :** Member of Public  
**Subject :** Shade Request  
**Site :** LAMBOURNE DRIVE  
**Location :** We have a very bright LED street light directly outside our house that shines into our bedroom, despite the black out blinds that I installed, which shows how bright it is. The old street lights glass had been painted black as I asked if they could d  
**Service :** Street Lighting  
**Recorded Date :** 08-Jun-2020 **Last Logged Date :** 09-Jun-2020  
**Response Date :** **Completion Target :** 07-Sep-2020

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**Enquiry Number :** 509070

**Outstanding :** N **Enquiry Status :** Enquiry resolved  
**Customer Type :** Member of Public  
**Subject :** Maintenance query  
**Site :** ROUGEMONT  
**Location :** Please find attached photos of the unacceptable state of weed growth in Rougemont, Kings Hill. I am aware of the current situation with regard resources, but this is ongoing as we have not had any weed control for at least 3 years. We have on acces  
**Service :** Weeds  
**Recorded Date :** 10-Jun-2020 **Last Logged Date :** 22-Jun-2020  
**Response Date :** **Completion Target :**

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**Enquiry Number :** 509581

**Outstanding :** N **Enquiry Status :** Enquiry resolved  
**Customer Type :** Member of Public  
**Subject :** Operations & Others Emergency  
**Site :** BOVARDE AVENUE  
**Location :** glass smashed on Bovarde Avenue  
**Service :** Emergency Response  
**Recorded Date :** 14-Jun-2020 **Last Logged Date :** 14-Jun-2020  
**Response Date :** **Completion Target :**

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**Enquiry Number :** 509595

**Outstanding :** N **Enquiry Status :** Enquiry resolved  
**Customer Type :** Member of Public  
**Subject :** Pothole On The Road  
**Site :** MALLING ROAD  
**Location :** A228 Malling Road, adjacent to the entrance for the Kings Hill Garage.  
**Service :** Potholes  
**Recorded Date :** 14-Jun-2020 **Last Logged Date :** 19-Jun-2020  
**Response Date :** **Completion Target :**

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**Enquiry Number :** 509672

**Outstanding :** N **Enquiry Status :** Work has been planned as part of our schedule and will be undertaken shortly  
**Customer Type :** Member of Public  
**Subject :** Maintenance query  
**Site :** SAXON CLOSE  
**Location :** outside 31 and other properties  
**Service :** Hedge  
**Recorded Date :** 15-Jun-2020 **Last Logged Date :** 18-Jun-2020  
**Response Date :** 20-Jul-2020 **Completion Target :**

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**Enquiry Number :** 509831

**Outstanding :** Y **Enquiry Status :** Works being programmed  
**Customer Type :** Member of Public  
**Subject :** Shade Request  
**Site :** WOODFORD GROVE  
**Location :** The issue is with the lamp light itself, it is extremely bright and by a bedroom window.  
**Service :** Street Lighting  
**Recorded Date :** 16-Jun-2020 **Last Logged Date :** 16-Jun-2020  
**Response Date :** **Completion Target :** 07-Jul-2020

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# Parish Fault Report : Kings Hill, Tonbridge and Malling

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**Enquiry Number :** 510265

<b>Outstanding :</b> Y	<b>Enquiry Status :</b> Works being programmed
<b>Customer Type :</b> Member of Public	
<b>Subject :</b> Not Working	
<b>Site :</b> TOWNSEND SQUARE	
<b>Location :</b> Street Light not working	
<b>Service :</b> Street Lighting	
<b>Recorded Date :</b> 18-Jun-2020	<b>Last Logged Date :</b> 18-Jun-2020
<b>Response Date :</b>	<b>Completion Target :</b> 02-Jul-2020

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