

Parish Fault Report : Kings Hill, Tonbridge and Malling

Enquiry Number : 45612996

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type :
Subject : Weekly Inspection
Site : LANCER DRIVE
Location : adj to 10
Service : Client Site Patrol
Recorded Date : 15-Oct-2020 **Last Logged Date :** 16-Oct-2020
Response Date : **Completion Target :**

Enquiry Number : 10228608

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : KCC Staff
Subject : Street Lighting Emergency
Site : FORTUNE WAY
Location : Jw Discovery Drive (Golf Club).
Service : Emergency Response
Recorded Date : 16-Oct-2020 **Last Logged Date :** 19-Oct-2020
Response Date : **Completion Target :**

Enquiry Number : 531440

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : GIBSON DRIVE
Location : Branches on gibson drive-plotted at rear of council offices
Service : Emergency Response
Recorded Date : 21-Oct-2020 **Last Logged Date :** 21-Oct-2020
Response Date : **Completion Target :**

Enquiry Number : 528700

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : FORTUNE WAY
Location : Outside 11 fortune way on the pavement, there is reported loose paving that may be a trip hazard.
Service : Footpaths/Pavements
Recorded Date : 05-Oct-2020 **Last Logged Date :** 16-Oct-2020
Response Date : **Completion Target :**

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Enquiry Number : 528852

Outstanding : N **Enquiry Status :** Inspected but no fault found
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : WINSTON AVENUE
Location : on the footpath at the dropped kerb
Service : Footpaths/Pavements
Recorded Date : 06-Oct-2020 **Last Logged Date :** 06-Oct-2020
Response Date : **Completion Target :**

Enquiry Number : 530513

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Damaged By Third Party
Site : LANCER DRIVE
Location : Outside number 10
Service : Footpaths/Pavements
Recorded Date : 15-Oct-2020 **Last Logged Date :** 15-Oct-2020
Response Date : **Completion Target :** 12-Nov-2020

Enquiry Number : 529763

Outstanding : N **Enquiry Status :** Does not meet intervention criteria
Customer Type : Member of Public
Subject : Maintenance query
Site : BLENHEIM ROAD
Location : Hedge too wide to be maintained
Service : Hedge
Recorded Date : 11-Oct-2020 **Last Logged Date :** 21-Oct-2020
Response Date : **Completion Target :**

Enquiry Number : 530901

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Potential damage private prop
Site : CRABTREE CLOSE
Location : The hedge is over growing the wooden fence of my property at 2 Crabtree close. It was originally at a height to the base of the wooden frames and is now twice the height. Could you please trim it back to the original height to protect my vulnerable w
Service : Hedge
Recorded Date : 18-Oct-2020 **Last Logged Date :** 22-Oct-2020
Response Date : 19-Nov-2020 **Completion Target :** 15-Nov-2020

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Enquiry Number : 530483

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Damaged
Site : LANCER DRIVE
Location : A van has knocked down a bollard which has happened before, pavement is all over the road and the wooden bollard is by the curb as i can't move it.Plotted outside 10
Service : Kerb
Recorded Date : 15-Oct-2020 **Last Logged Date :** 15-Oct-2020
Response Date : **Completion Target :** 12-Nov-2020

Enquiry Number : 529814

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Shade Request
Site : WOODFORD GROVE
Location : Sorry to raise a 3rd fault for the same problem but I cannot find a way to follow up an existing fault? My initial request (5 August) 517646 was for a larger shade as the one fitted was a short version. I submitted a follow-up (15 September) 526847
Service : Street Lighting
Recorded Date : 12-Oct-2020 **Last Logged Date :** 12-Oct-2020
Response Date : **Completion Target :** 26-Sep-2020

Enquiry Number : 530249

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Not Working
Site : LAPINS LANE
Location : Hi Street lighting outside 18 Lapins Lane is yet again not working. This happens far too often in my view. I would be grateful if this matter could be attended to as soon as possible. Thank you for your help. Peter Novani (house number 20)
Service : Street Lighting
Recorded Date : 13-Oct-2020 **Last Logged Date :** 15-Oct-2020
Response Date : **Completion Target :** 16-Oct-2020

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Enquiry Number : 528874

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Maintenance query
Site : KENDALL AVENUE
Location : The trees on the verge of this street were knocked down a couple years ago. I have requested for new trees to be planted the last 2 years with no success!! I am aware the next cycle of planting is in November so could you please plant 3 new trees acr
Service : Trees
Recorded Date : 06-Oct-2020 **Last Logged Date :** 12-Oct-2020
Response Date : **Completion Target :** 03-Nov-2020

Enquiry Number : 530629

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Maintenance query
Site : BRAEBURN WAY
Location : There are three trees outside of my house which are leaning dangerously and are very wobbly. They need securing in place before an accident happens. Also some of the paving around the house has moved in dropped and are trip hazards. I've also noted t
Service : Trees
Recorded Date : 15-Oct-2020 **Last Logged Date :** 23-Oct-2020
Response Date : 16-Nov-2020 **Completion Target :** 12-Nov-2020

Enquiry Number : 531443

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Obstruction to bus route
Site : GIBSON DRIVE
Location : Trees all along Gibson drive overhanging the carriage way causing damage to buses. 2 emergency faults reported 531440 as the branches have take wing mirror off the buses.
Service : Trees
Recorded Date : 21-Oct-2020 **Last Logged Date :** 22-Oct-2020
Response Date : 20-Nov-2020 **Completion Target :** 18-Nov-2020
