

Parish Fault Report : Kings Hill, Tonbridge and Malling

Enquiry Number : 495850

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Non Illuminated Damaged
Site : DISCOVERY DRIVE
Location : footway on northern side
Service : Bollards

Recorded Date : 04-Mar-2020 **Last Logged Date :** 14-Apr-2020
Response Date : 30-Apr-2020 **Completion Target :** 13-Jul-2020

Enquiry Number : 495853

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Non Illuminated Damaged
Site : DISCOVERY DRIVE
Location : on corner with Winston Avenue
Service : Bollards

Recorded Date : 04-Mar-2020 **Last Logged Date :** 14-Apr-2020
Response Date : 30-Apr-2020 **Completion Target :** 13-Jul-2020

Enquiry Number : 45612617

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type :
Subject : Weekly Inspection
Site : SHOESMITH LANE
Location : Outside no.2
Service : Client Site Patrol

Recorded Date : 16-Mar-2020 **Last Logged Date :** 17-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 488929

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : DISCOVERY DRIVE
Location : Blocked drain. Yesterday after the heavy rain the road was flooded right across to the roundabout. With heavy rain forecast this weekend it will flood and potentially block the main route Discovery Drive through Kings Hill
Service : Drainage and Flooding

Recorded Date : 14-Feb-2020 **Last Logged Date :** 24-Mar-2020
Response Date : **Completion Target :**

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Enquiry Number : 491727

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : DISCOVERY DRIVE
Location : bollard in the island
Service : Emergency Response
Recorded Date : 20-Feb-2020 **Last Logged Date :** 26-Feb-2020
Response Date : **Completion Target :**

Enquiry Number : 502373

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : GOLDINGS CLOSE
Location : o/s no.12 Goldings Close.
Service : Emergency Response
Recorded Date : 07-Apr-2020 **Last Logged Date :** 22-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 504604

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : GIBSON DRIVE
Location : Police will direct him once found there
Service : Emergency Response
Recorded Date : 04-May-2020 **Last Logged Date :** 04-May-2020
Response Date : **Completion Target :**

Enquiry Number : 485863

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Site Fence Damaged/Missing
Site : WINDSOR ROAD
Location : Fencing damaged by contractor
Service : Fencing-Wood Wire Steel
Recorded Date : 06-Feb-2020 **Last Logged Date :** 24-Mar-2020
Response Date : **Completion Target :**

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Enquiry Number : 490086

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Fence Damaged/Missing
Site : LANCASTER WAY
Location : on the boundary of Lancaster way
Service : Fencing-Wood Wire Steel
Recorded Date : 17-Feb-2020 **Last Logged Date :** 26-Feb-2020
Response Date : **Completion Target :**

Enquiry Number : 493267

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Mud/Material to Clear
Site : HAZEN ROAD
Location : Outside no s 1 2 Hazen Road
Service : Footpaths/Pavements
Recorded Date : 26-Feb-2020 **Last Logged Date :** 31-Mar-2020
Response Date : 31-May-2020 **Completion Target :**

Enquiry Number : 500184

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : SHOESMITH LANE
Location : inside front gates on left hand side
Service : Footpaths/Pavements
Recorded Date : 16-Mar-2020 **Last Logged Date :** 16-Mar-2020
Response Date : **Completion Target :**

Enquiry Number : 504792

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : LAPINS LANE
Location : On the pathway outside number 7 Lapins Lane
Service : Footpaths/Pavements
Recorded Date : 06-May-2020 **Last Logged Date :** 19-May-2020
Response Date : **Completion Target :**

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Enquiry Number : 505977

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Damaged By Third Party
Site : ANSON AVENUE
Location : I regularly use the footpath from the roundabout joining Anson Avenue, Discovery Road and Worcester Avenue towards the field which backs on to the Wood Mill on the A228. Where the path runs along side number 1 Anson Avenue I have noticed that the own
Service : Footpaths/Pavements
Recorded Date : 17-May-2020 **Last Logged Date :** 18-May-2020
Response Date : **Completion Target :** 14-Jun-2020

Enquiry Number : 506412

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : MITCHELL ROAD
Location : O/S 35
Service : Footpaths/Pavements
Recorded Date : 20-May-2020 **Last Logged Date :** 21-May-2020
Response Date : **Completion Target :** 17-Jun-2020

Enquiry Number : 506879

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : BLENHEIM ROAD
Location : The pavement under the two trees on corner of Blenheim rd outside 10 Anson Avenue.
Service : Footpaths/Pavements
Recorded Date : 25-May-2020 **Last Logged Date :** 26-May-2020
Response Date : **Completion Target :** 22-Jun-2020

Enquiry Number : 16604746

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Maintenance query
Site : ANSON AVENUE
Location : Anson Avenue and surrounding areas
Service : Grass
Recorded Date : 07-May-2020 **Last Logged Date :** 11-May-2020
Response Date : **Completion Target :**

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Enquiry Number : 487336

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Obstruction to cway/ fway
Site : RUSSET WAY
Location : Hedge on verge between No's 2-4 Russet Way
Service : Hedge
Recorded Date : 10-Feb-2020 **Last Logged Date :** 06-Mar-2020
Response Date : **Completion Target :**

Enquiry Number : 488984

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Obstruction to cway/ fway
Site : RUSSET WAY
Location : The hedge in front of this property is overgrown. It is blocking the footpath which means that children walking to school have to walk onto the road (which at that point is on a mini roundabout).
Service : Hedge
Recorded Date : 14-Feb-2020 **Last Logged Date :** 06-Mar-2020
Response Date : **Completion Target :**

Enquiry Number : 485867

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Damaged
Site : WORCESTER AVENUE
Location : o/s number 11
Service : Kerb
Recorded Date : 06-Feb-2020 **Last Logged Date :** 27-Feb-2020
Response Date : 06-Mar-2020 **Completion Target :**

Enquiry Number : 486043

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Damaged
Site : WORCESTER AVENUE
Location : Roundabout/Island was driven into and destroyed the stonework. It s an absolute mess and looks dreadful, with loose stonework and stones falling into road. This needs to be pleased be repaired. Many thanks
Service : Kerb
Recorded Date : 06-Feb-2020 **Last Logged Date :** 27-Feb-2020
Response Date : **Completion Target :**

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Enquiry Number : 498584

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : White Road Markings Refresh
Site : FOREST WAY
Location : The whole stretch of Forest Way
Service : Lines
Recorded Date : 10-Mar-2020 **Last Logged Date :** 20-May-2020
Response Date : **Completion Target :**

Enquiry Number : 498577

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Yellow Lines Missing
Site : GIBSON DRIVE
Location : opposite Council office garages on approach to 'Silver Ball' roundabout
Service : Lines
Recorded Date : 10-Mar-2020 **Last Logged Date :** 10-Mar-2020
Response Date : **Completion Target :**

Enquiry Number : 487511

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Req For Dropped Kerb/Pram Ramp
Site : ROUGEMONT
Location : The junction into Rougemont from discovery drive
Service : Mobility Access
Recorded Date : 10-Feb-2020 **Last Logged Date :** 23-Mar-2020
Response Date : **Completion Target :**

Enquiry Number : 489080

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : DISCOVERY DRIVE
Location : speed bump outside 68
Service : Potholes
Recorded Date : 14-Feb-2020 **Last Logged Date :** 10-Apr-2020
Response Date : **Completion Target :**

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Enquiry Number : 492346

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : DISCOVERY DRIVE
Location : In the road adjacent to Tiffen Way near No 62 Discovery Drive
Service : Potholes
Recorded Date : 23-Feb-2020 **Last Logged Date :** 10-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 493418

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : DISCOVERY DRIVE
Location : In Discovery Drive the roundabout connected to Bouvarde Avenue has loose blocks
Service : Potholes
Recorded Date : 26-Feb-2020 **Last Logged Date :** 19-May-2020
Response Date : **Completion Target :**

Enquiry Number : 485883

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Material/Obstruction on Road
Site : WORCESTER AVENUE
Location : Roundabout o/s number 12 Worcester Avenue, Kingshill.
Service : Road/Carriageway
Recorded Date : 06-Feb-2020 **Last Logged Date :** 27-Feb-2020
Response Date : **Completion Target :**

Enquiry Number : 41202233

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : KCC Staff
Subject : Utility Responsibility
Site : SHOESMITH LANE
Location : Footway Outside Number 2
Service : Section 81
Recorded Date : 18-Mar-2020 **Last Logged Date :** 20-Mar-2020
Response Date : **Completion Target :**

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Enquiry Number : 503642

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Obstruction to cway/fway
Site : LANCER DRIVE
Location : Shrubs directly outside 15
Service : Shrubs
Recorded Date : 24-Apr-2020 **Last Logged Date :** 22-May-2020
Response Date : **Completion Target :** 09-Jun-2020

Enquiry Number : 486111

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : LED Project
Site : VICTORIA DRIVE
Location : Roadside
Service : Street Lighting
Recorded Date : 06-Feb-2020 **Last Logged Date :** 01-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 487429

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : MELBA CLOSE
Location : The street light had a shade fitted because it was lighting up our whole house at 11 Amber lane, it worked great but has now been blown off in the high winds.
Service : Street Lighting
Recorded Date : 10-Feb-2020 **Last Logged Date :** 12-Feb-2020
Response Date : **Completion Target :** 27-Apr-2020

Enquiry Number : 488207

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Shade Request
Site : DISCOVERY DRIVE
Location : The street light outside our house 59 Discovery Drive (on the corner of Fortune Way).
Service : Street Lighting
Recorded Date : 12-Feb-2020 **Last Logged Date :** 25-Feb-2020
Response Date : **Completion Target :**

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Enquiry Number : 490425

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : LAPINS LANE
Location : A street lamp has not been working (for several weeks) in Lapins Lane, Kings Hill. The lamp normally illuminates a corner which is to the side of house 14 and the side of 30 (ME19 4LA).
Service : Street Lighting
Recorded Date : 17-Feb-2020 **Last Logged Date :** 30-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 493591

Outstanding : N **Enquiry Status :** Does not meet intervention criteria
Customer Type : Member of Public
Subject : Not Working
Site : ARDITI WALK
Location : Bastien lane
Service : Street Lighting
Recorded Date : 26-Feb-2020 **Last Logged Date :** 27-Feb-2020
Response Date : **Completion Target :**

Enquiry Number : 499845

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Shade Request
Site : PIPPIN WAY
Location : o/s 91 Pippin Way.
Service : Street Lighting
Recorded Date : 13-Mar-2020 **Last Logged Date :** 06-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 500237

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : New Connection Enquiry
Site : HAZEN ROAD
Location : New property to the north of Hazen road.
Service : Street Lighting
Recorded Date : 16-Mar-2020 **Last Logged Date :** 17-Mar-2020
Response Date : **Completion Target :**

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Enquiry Number : 502125

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : AMES WAY
Location : The street light at the rear of 5 Ames Way nr garage of number 5. Light gone out.
Service : Street Lighting
Recorded Date : 02-Apr-2020 **Last Logged Date :** 06-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 502789

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Continually On
Site : PIPPIN WAY
Location : Two street lights that have been continually on since new ones replaced the old, and of course became LED. This was several weeks ago. We have also put in a request that the one less than 2m away from our bedroom window should have a shield on it. T
Service : Street Lighting
Recorded Date : 14-Apr-2020 **Last Logged Date :** 05-May-2020
Response Date : **Completion Target :** 15-May-2020

Enquiry Number : 502791

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Dayburner
Site : CRABTREE CLOSE
Location : Since the head of the light replaced, burning 24/7!!
Service : Street Lighting
Recorded Date : 14-Apr-2020 **Last Logged Date :** 05-May-2020
Response Date : **Completion Target :**

Enquiry Number : 502792

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Dayburner
Site : CRABTREE CLOSE
Location : Light burning 24/7
Service : Street Lighting
Recorded Date : 14-Apr-2020 **Last Logged Date :** 16-Apr-2020
Response Date : **Completion Target :**

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Enquiry Number : 503671

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : VICTORY DRIVE
Location : Street lamp post outside number 6 victory drive, kingshill, Kent Me194ng not working and very dark. Due to being a walk way I believe it could be dangerous if not repaired.
Service : Street Lighting
Recorded Date : 24-Apr-2020 **Last Logged Date :** 27-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 504059

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : LANCER DRIVE
Location : Both street lamps - front and back of property.
Service : Street Lighting
Recorded Date : 29-Apr-2020 **Last Logged Date :** 05-May-2020
Response Date : **Completion Target :** 15-May-2020

Enquiry Number : 504481

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Shade Request
Site : SHOESMITH LANE
Location : The light is far too bright and shines into the bedroom at night. The lamp that was removed before being changed to LED had a shield. The new LED is far brighter and has not been replaced with a shield.
Service : Street Lighting
Recorded Date : 03-May-2020 **Last Logged Date :** 05-May-2020
Response Date : **Completion Target :**

Enquiry Number : 504482

Outstanding : Y **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Shade Request
Site : SHOESMITH LANE
Location : The street light is opposite number 59
Service : Street Lighting
Recorded Date : 03-May-2020 **Last Logged Date :** 06-May-2020
Response Date : **Completion Target :** 04-Aug-2020

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Enquiry Number : 504559

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Shade Request
Site : DISCOVERY DRIVE
Location : Street light shade has fallen off light outside my bedroom window, and is on pavement. Please can you put another one on, as light is keeping me awake most of the night. Thank you.
Service : Street Lighting
Recorded Date : 04-May-2020 **Last Logged Date :** 12-May-2020
Response Date : **Completion Target :**

Enquiry Number : 504942

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : LED Project
Site : RUBY WALK
Location : I'm just writing to ask if there is any update on when the L/H side shield will be replaced on the lamp outside my bedroom window (JRDS002), it came off in February in the high winds we had. I reported it then to Martyn Longhurst who dealt with it la
Service : Street Lighting
Recorded Date : 07-May-2020 **Last Logged Date :** 11-May-2020
Response Date : **Completion Target :** 21-Apr-2020

Enquiry Number : 504908

Outstanding : Y **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Shade Request
Site : SHOESMITH LANE
Location : Street lamp outside of 58 Shoemith Lane (Lamp number JSHB009) - this used to have a shield on the rear as it is directly outside a bedroom window. When the lamp was changed to a LED, the shield was removed. The bedroom that this is outside of is n
Service : Street Lighting
Recorded Date : 07-May-2020 **Last Logged Date :** 07-May-2020
Response Date : **Completion Target :** 07-Aug-2020

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Enquiry Number : 505826

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Shade Request
Site : DISCOVERY DRIVE
Location : Shade request again for street lighting directly outside 183 Discovery Drive ME194GS
Service : Street Lighting
Recorded Date : 15-May-2020 **Last Logged Date :** 15-May-2020
Response Date : **Completion Target :** 19-May-2020

Enquiry Number : 41202254

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : KCC Staff
Subject : Alleged Damage to Tree Asset
Site : GOLDINGS CLOSE
Location : Opposite number 10
Service : Trees
Recorded Date : 20-Apr-2020 **Last Logged Date :** 21-Apr-2020
Response Date : **Completion Target :**

Enquiry Number : 506627

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Maintenance query
Site : BRAMLEY WAY
Location : behind 99 pippin way
Service : Trees
Recorded Date : 22-May-2020 **Last Logged Date :** 22-May-2020
Response Date : **Completion Target :**

Enquiry Number : 498020

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Rocks On Verge
Site : DISCOVERY DRIVE
Location : Outside of number 63 Discovery Drive, large piece of wood has been fly-tipped on the grass verge.
Service : Verge
Recorded Date : 09-Mar-2020 **Last Logged Date :** 10-Mar-2020
Response Date : **Completion Target :**

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Enquiry Number : 485868

Outstanding : Y

Enquiry Status : Enquiry under investigation

Customer Type : Member of Public

Subject : Maintenance query

Site : MCARTHUR DRIVE

Location : Roundabouts and green area's in McArthur Drive.

Service : Weeds

Recorded Date : 06-Feb-2020

Last Logged Date : 04-May-2020

Response Date :

Completion Target : 15-May-2020
