



The Big Energy Saving Network Project

Dates running: July 2022 to March 2023

As part of the energy advice we are delivering this year, Citizens Advice in North & West Kent will be taking part in the Big Energy Saving Network Project (BESN). This is a project aimed at reaching out to our local communities and helping consumers to save money on their energy bills and be more comfortable in their homes. We can provide energy sessions to local groups within the Dartford, Gravesham, Sevenoaks, Tonbridge & Malling and Tunbridge Wells areas.

The sessions will cover the following areas:

- Ways to reduce energy usage and lower energy bills.
- Awareness of and information about useful grants and cost-of-living payments, including the Warm Home Discount scheme.
- Awareness of and how to apply for the Priority Services Register.
- Information on improving energy efficiency within the home and how it can benefit the consumer financially.
- Awareness of and information about Smart Meters.
- Awareness of the risk of Carbon Monoxide leaks and the opportunity to get free Carbon Monoxide detectors.

We are also happy to cover other energy-related topics or to focus on specific-energy related issues, if requested.

The sessions are delivered by trained energy advisers from Citizens Advice in North & West Kent and are completely free-of-charge. They can either be in-person or via online mediums, such as Zoom.

Each session will usually last around an hour and include a presentation, a question-and-answer session and the opportunity for attendees to speak to our adviser on a one-to-one basis about their own situation. However, we are happy to adapt the format and duration to suit the needs of the group. If individuals require more in-depth energy advice than available in a BESN session, they can be referred into another of our energy advice projects that offers specialist one-to-one advice.

If you have any questions or are interested in booking in a BESN session, please e-mail us at energy@nwkent.cab.org.uk, or call us on 03330434879.