

**Bill date:** 3 April 2020  
**Bill number:** 520504930

This is a VAT invoice  
VAT registration number 684 9667 62

Side 1 of 2



The Kings Hill Parish Council  
200 Beacon Avenue  
Kings Hill West Malling  
Kent  
ME19 4QP

**Account number**  
**602526994**

**Contact us**

**0330 100 0222\***  
Mon to Fri 8am to 6pm

**britishgas.co.uk/business**  
Web chat is available Mon – Fri  
between 8am and 6pm

## Your business electricity bill

**Site address:** The Sports Pavilion, 200 Beacon Avenue, Kings Hill West Malling, Kent ME19 4QP

**Billing period:** 1 March 2020 to 31 March 2020

### Your account

#### Since your previous bill

Outstanding balance - 1 March 2020	£1,490.80	
Payment received - 18 March 2020, thank you	£1,490.80	CR
<b>Balance from last bill</b>	<b>£0.00</b>	
<b>New charges this bill</b> (see over for details)		
Electricity charges	£1,222.36	
Additional charges	£129.08	
Total discounts	£86.96	CR
Standing charges	£19.95	
Climate Change Levy (CCL)	£69.39	
<b>Total charges exc VAT</b>	<b>£1,353.82</b>	
VAT	£270.76	
<b>Total new charges this bill inc VAT</b>	<b>£1,624.58</b>	

**Total amount due** **£1,624.58**

We'll claim this amount from your bank by Direct Debit on or immediately after  
24 April 2020 - your payment reference is 000602526994061119

#### Your Fixed Price Energy Plan

Your energy plan ends on 16 Jan 2021. To switch at the end of your plan, call us on **0330 100 0537**, or write using the contact details in 'Useful Information' by 17 Dec 2020.

## Useful information

### Emergency or loss of supply

#### 105

or contact: UK POWER NETWORKS, Fore Hamlet, Ipswich, Suffolk, IP3 8AQ

### No heating or hot water?

Call our 24 hour emergency helpline^ on 0333 009 5862\*

^Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit [britishgas.co.uk/business/emergencies](http://britishgas.co.uk/business/emergencies) for more details.

### Help us prevent fraud

You can pay your bills by Direct Debit, credit or debit card, BACS or cheque. If you're ever asked to pay in another way, please let us know by calling 0333 202 9823\*.

### Understanding your bill

You'll find a simple guide on how to read your bills at [britishgas.co.uk/business/bill](http://britishgas.co.uk/business/bill).

Our terms and conditions are available online at [britishgas.co.uk/business/terms](http://britishgas.co.uk/business/terms).

\*Calls may be monitored or recorded to help improve our services to you. Calls to 0800 numbers are free. 0845 numbers are charged at 4 pence per minute plus your telephone company's network charge. For information about calls to 0330 and regional numbers please contact your network provider as individual call charges will vary.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

### To stay

Get in touch and we'll be happy to agree a new energy plan with you - call us on 0330 332 1100\*, or email [mybusinesscontract@britishgas.co.uk](mailto:mybusinesscontract@britishgas.co.uk)

### To switch

Simply call us on 0330 100 0537\*, email [mybusinesscontract@britishgas.co.uk](mailto:mybusinesscontract@britishgas.co.uk), or write to British Gas, Business Terminations, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP. Please make sure you've paid any outstanding bills.

### Moving premises?

Please provide a meter reading on the day you move so we can bill you accurately. Call us on 0333 202 9542\* or go online at [britishgas.co.uk/business/moves](http://britishgas.co.uk/business/moves).

### Fuel mix

We use a mixture of fuels to create the electricity we supply to customers.

#### British Gas fuel mix April 2018 - March 2019

	British Gas Trading Limited	UK Average
Coal	4%	5%
Natural Gas	29%	41%
Nuclear	9%	19%
Renewables	56%	33%
Other Fuels	2%	2%
CO2 Emissions	157 g/kWh	208 g/kWh
High Level Radioactive Waste	0.0006 g/kWh	0.0013 g/kWh

British Gas is a mandatory Feed-in Tariff Licensee.

Citizens Advice Consumer Service provides free, unbiased advice on consumer issues at [citizensadvice.org.uk/energy](http://citizensadvice.org.uk/energy) or call the helpline on 0345 404 0506.

### What to do if you have a complaint

Please see our complaints process and chat online, or call us on 0330 100 0550\*. We'll do all we can to sort things out quickly for you. Or see if you can resolve the issue through your online account – login or register today.

If you're a micro business and we haven't been able to sort things out, or agree a way forward within eight weeks, you have the right to refer your complaint to Ombudsman Services: energy. You don't have to accept their decision, but if you do we have to act on what they say. Call 0330 440 1624 or visit [ombudsmanservices.org/sectors/energy](http://ombudsmanservices.org/sectors/energy).

For details about our complaints procedure and definition of a micro business, go to [britishgas.co.uk/business/complaintspolicy](http://britishgas.co.uk/business/complaintspolicy).

## Payments to your account

Direct Debit - 18 March 2020	£1,490.80	CR
<b>Total payments</b>	<b>£1,490.80</b>	<b>CR</b>

## Details of charges

S		00 845 550		19 0009 0962 670		Meter ID E16UP03013			
Consumption							kWh	Rate	Charges
<b>Day Unit Charge (07:00 to 24:00)</b> 1 Mar 2020 to 31 Mar 2020							7,344.80	15.410p	£1,131.83
<b>Night Unit Charge (00:00 to 07:00)</b> 1 Mar 2020 to 31 Mar 2020							848.50	10.670p	£90.53
<b>Electricity Charges</b> exc VAT									<b>£1,222.36</b>

## Additional charges

		Units	Rate	Charges
<b>Capacity Charge</b>	1 Mar 2020 to 31 Mar 2020	3,720 kVA/day	3.470p	£129.08
<b>Total additional charges</b> exc VAT				£129.08
<b>Standing Charge</b>	1 Mar 2020 to 31 Mar 2020	31.00 days at	64.360p	£19.95
<b>Climate Change Levy (CCL)</b>	<b>charged on 100% of your usage</b> 1 Mar 2020 to 31 Mar 2020	8,193.30 kWh at	0.847p	£69.39
<b>Direct Debit Discount</b>	1 Mar 2020 to 31 Mar 2020			£86.96
<b>Total charges</b> exc VAT				<b>£1,353.82</b>
VAT at 20%				£270.76
<b>Total new charges this bill inc VAT</b>				<b>£1,624.58</b>