



MINUTES OF A MEETING OF THE COMPLAINTS COMMITTEE HELD ON WEDNESDAY 20TH JANUARY 2021 AT 11:30AM. THIS MEETING WAS HELD VIA VIDEO CONFERENCE CALL DUE TO THE COVID 19.

Present: Cllr S Barker, Cllr A Petty, Cllr N Sherlaw,

Apologies There were none.

Also in attendance: Ms J Miller (Clerk & RFO); Mr M Dean (Chief Facility Officer); Complainant

FHR20/234. To appoint chairman

It was **RESOLVED** to appoint Cllr Petty as the chairman.

Pursuant to section 1(2) of the Public Bodies (Admission to Meetings Act) 1960, because of the confidential nature of the business to be transacted, the public and the press were asked to leave the meeting during consideration of item FHR20/235

To consider allotment deposit refund complaint

FHR20/235. Cllr Petty invited the Chief Facility Officer to present the council’s position before hearing the complainants case.

After some discussion it was **RESOLVED** to refund the £50 deposit as an ex-gratia payment. It was noted that the council make this payment without prejudice in order to prevent further cost to the tax payer.

The meeting closed at 12:21pm

Signed

Date