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West Malling Group Practice

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Relocating Services to Kings Hill Update

Your New Surgery is Taking Shape

Further to the information released last month, we are pleased to announce that the building works at Kings Hill to transform the upstairs floor to comprise of modern consulting rooms, admin offices and a new patient waiting area are almost complete other than some final touches.

Downstairs the new medical records storage area has been constructed and a new front reception counter is due to be installed over the weekend. This has been designed to improve privacy and be more user friendly for patients and staff. The self check in screen will also be installed and ready for use next week.

We would like to take this opportunity of sharing a couple of photos of the refurbishment with you.



Office Area



A Typical Consulting Room

At this stage we are still uncertain of the actual move date as there are still a number of factors to finalise. The next steps will be for the IT team to progress essential works in readiness for the move.

As stated in our earlier update, we would like to take this opportunity to confirm that our Practice patient list will not change as a result of our move and our existing patients will be able to be seen at Kings Hill, Leybourne (Monday, Wednesday, Friday, as usual) and our two recently refurbished clinical rooms in the Hollies building in West Malling. However where possible we will endeavour to direct the majority of patients to Kings Hill or Leybourne, ensuring that those less able patients can be seen at the Hollies.

There is no change to the current phone access, therefore patients can continue to contact us as usual.

We are all looking forward to moving to our new surgery and delivering Primary Care Services to you in this new professional environment.

Your support is very much appreciated.

Debbie Dean
Practice Manager
& Partners